

Canvas Help Desk Support

Lurleen B. Wallace Community College provides technical support resources to ensure that our students have a successful online learning experience.

Answers to questions regarding

- Online learning environment
- Software, Web browsers, and operating systems
- Computer hardware and Internet issues

Staff is available--by phone, or e-mail, for the convenience of our busy adult learners.

If you have questions about any of these instructions or continue to have problems after following the directions above, please contact:

Andalusia/Greenville Campus

Chuck White, Network Specialist: (334) 881-2222 or email cwhite@lbwcc.edu

Normal Work Schedule:

- Monday - Thursday 7:30 a.m. to 5:30 p.m.
- Friday 8:00 a.m. to 12:00 p.m.

MacArthur/Luverne Campus

Alan Cobb, Network Administrator: (334) 493-5340 or email agcobb@lbwcc.edu

Cynthia Underwood, Network Specialist: (334) 493-5369 or email cbunderwood@lbwcc.edu

Normal Work Schedule:

- Monday - Thursday 7:00 a.m. to 4:30 p.m.
- Friday 8:00 a.m. to 12:00 p.m.

If for some reason you cannot reach these individuals please contact Greg Aplin, Associate Dean of Instructional and Information Technology at (334) 881-2227 or email jgaplin@lbwcc.edu

Also, please be sure to check your “Campus Announcements” section of your “My Blackboard” page frequently for important information.

